Child-Friendly Complaints Policy



If You Feel...

• unhappy or sad about school

• unhappy or sad about something that is happening at school

• unhappy or sad about someone you see at school … then this page will tell you what to do.

Things You Can Do

o Tell your parents or someone in your family.
o Tell an adult you trust at school.
o Talk to a friend, your buddy or an older child in the school. (They might help you speak to a grown up if it is a big worry.)
o Write down your worry and put it in the worry box.
o Ask someone to help you write it down and put it in the box.

NEVER KEEP IT TO YOURSELF!

What We Will Do
o Always listen to you.
o Find out what has been happening.
o Do everything we can to sort it out.
o Keep you safe.

Who Can Your Trusted Adult Be?

Anyone!

Maybe your teacher or a grown-up who works in your class?

Maybe Our Safeguarding Leads-Mrs Chapman, Mr Pearson, Mrs L Chapman, Mrs Hodgson, Mrs Oxley and Mrs Mallabar?

